



Luther Burbank®

Savings

IBM® Trusteer Rapport Guide

Online banking services come equipped with Trusteer Rapport, a free, easy-to-download software that provides multilayered protection to safeguard your business banking account from fraudulent activity. It secures user devices against malware infections and detects suspected bank phishing websites on first access.

How It Works

Trusteer Rapport increases your protection from online criminal activity by working alongside existing website security features such as antivirus software. Once downloaded, activate Trusteer Rapport by clicking the gray browser icon, then click Protect this Website. The icon will turn green, verifying that the website is protected.



When activated, Trusteer Rapport performs three main background functions:

1. Verifies that you are connected to Luther Burbank's website and not a phishing website;
2. Locks down communication between your computer and Luther Burbank's website, preventing criminals from hijacking your online connection; and
3. Protects your computer and internet connection by creating a tunnel for safer communication.

To download Trusteer Rapport, log in to Online Banking at lutherburbanksavings.com/log-in and click Download Now in the alert window. For assistance, call us at 888.578.4495, Monday – Friday, 9am to 5pm (PST).